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Process Improvement Software Platform for Lean Management in the Healthcare Sector

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Need: Process improvement software platform strategies are vital for the success of an organization. Properly designed process improvement software platforms can help organizations increase their economic value by learning customer values facilitated by employees' improvement ideas. Analyzing employee acceptance of a software platform strategy through the technology acceptance model; Unified Theory of Acceptance and Use of Technology (UTAUT) helps organizations identify the employee satisfaction with their provided technology.

Overview: Every organization needs to invest their effort to create a culture in which everyone is continuously improving processes and eliminating waste. Lean methodologies in organizations can be implemented through engaged employees. Constantly improving products and services help organizations to remain competitive and keep a strong customer base. Process improvement software platform strategies have developed to strengthen the relationship between employees and their organizations. The employees' ideas of opportunity for improvement enhance the reputation and interests of the organization.

Major Points:
- Describe the culture of employee engagement for the improvement of the organizations
- Importance of process improvement software strategy in the healthcare sector
- Explain the aspects of technology acceptance models on user behavior
- Study the software platform strategy by using the UTAUT model for analyzing the employee behavior

Summary: The audience will gain knowledge on the importance of process improvement software for increasing the efficiency in healthcare sector. Further, information on technology acceptance models on user behavior will be provided. The application of UTAUT model will show the audience, the performance of employee behavior with the process improvement software platform in healthcare sector.